August 20, 2009

KD Roofing Limited 7 Foxwood Crescent Mineville, NS B2Z 1J7

Dear Ken:

Both Pat and I were very impressed, not only with the way in which you presented yourself and your company to us but also with the end result of the work.

I would be remiss if I did not mention that we were also impressed by your workmen. They arrived on or before 8:00am every morning and went immediately to work. They were at all times polite and were it not for the sound of the hammers we would not have known they were on site. They cleaned up throughout the day and at the end of each day, the area was clear of any and all debris. Of all the projects we have undertaken, this one was worry free.

We have great respect for workmen and to be attentive to what they might need in the way of refreshment. The heat at ground level during the project was oppressive and one can only imagine what it was like on the roof. We were only too happy to provide cold drinks and snacks. We have dealt with a number of work crews and treated them all alike but your crew was the only one that said "thank you".

it wasn't expected or required as these men really earned it. We were pleasantly surprised.

We would be grateful if you might pass these comments on to that work crew. They took pains to do the job properly and should take pride in that fact. Their actions reflect well, not only on themselves but on you and your company. Thank you.

Yours truly.

Don and Pat Librich

Montague Gold Mines, NS