

IMPORTANT INFORMATION FOR THE HOMEOWNERS

You will be notified in advance, usually 2 or 3 days before we arrive to do your roof. If you need more notice please advise us as soon as possible.

1. Please make sure the driveway is cleared of all vehicles. This will allow us to place our dump trailer for removal of debris and cleanup.
2. We require at least one good line of electric power for our equipment, preferable two. If your outside plugs are controlled by an inside switch, make sure it is turned on.
3. Please use care when existing or entering your home. Make your presence known and do not stand under the work areas as you may be injured by falling debris.
4. Please make sure that we have a daytime phone number you can be reached at in case any difficulties or questions arise.
5. Make sure that any ornaments are not precariously balance on small shelves and that any top floor light fixtures are securely mounted to the ceiling.
6. While we are there, we make a lot of dust. If you store items in your attic; a lot of fine dust and debris will land on them from between the cracks in the roof boards. If you usually hang your laundry out to dry, maybe another day would be better.
7. Make sure that if you have wind out windows (casements) that you keep them closed. They get broken far easier than any other type of window.
8. If you have a wood-burning appliance in your home, please refrain from using it while we are there. The smoke at roof level is not breathable.
9. If you have an outside water tap that is controlled by an inside tap, please make sure it is turned on from the inside. Our staff appreciates the opportunity to wash up some throughout the day.
10. Although we take pride in our clean up, we sometimes miss the occasional nail on your lawn. The shorter the grass, the more thorough the clean up. Please remember, no bare feet for a week or two until everything settles.
11. It can be very unsettling for pets. The noise above them is very loud. If possible, you should arrange to take them elsewhere during the work. On that thought, if the yard has a lot of animal droppings it hinders our cleanup efforts.
12. Our normal hours of operation run from 7:30am to a weather tight roof, normally 5:00pm to 6:00pm. Weather permitting.
13. Please have arrangements in place with our Project Manager for payment of your contract. Our terms are "payable upon completion".

Thank you for taking the time to read our information sheet. Please let us know if you have any other questions or suggestions.